

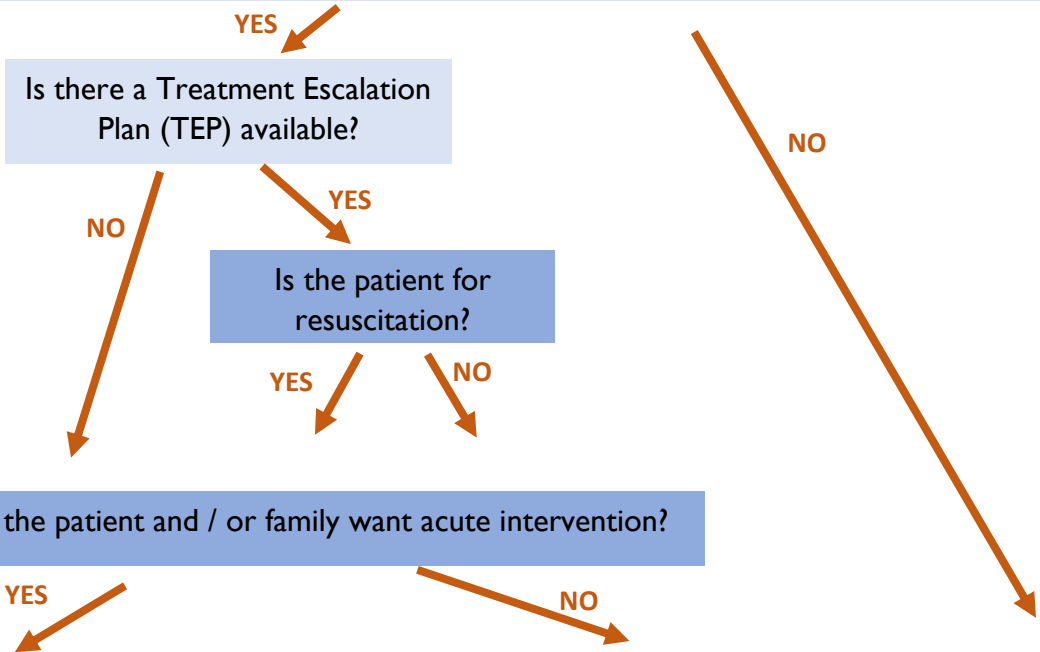
Palliative / EoL Care Paramedic Call Out Flowchart



Call out to patient identified as on palliative / end of life pathway.



Paramedic clinical assessment and decision making with patient and / or family. This may include contacting other healthcare professionals involved in the patients care.
Does the situation indicate acute intervention e.g. conveyance to ED?



Use your clinical judgement to decide and agree next steps with the patient / family which may include conveyance to ED

You can still consider contacting hospice for advice and support. This will trigger follow-up by our team.

Consider treating at home.
Contact Hospice for advice and support if required. We can offer:

- Telephone advice
- One off visit to administer care / treatment if capacity
- Implement package of care to support patient to remain at home
- Discuss potential admission if situation indicates this and there is capacity to do so (see below)

North Devon Hospice
Healthcare professionals can contact the hospice 24/7 on **01271 347 214** for:

- Telephone advice
- Access to Hospice at Home visiting

And when clinically appropriate and if there is capacity

- Direct admission to the in-patient unit

Hospice referral criteria:

- aged 18 and above and
- have an advanced and progressing life limiting illness.

Patients do not need to be known to the hospice at the point of contact, but additional information and /or acute assessment may be required in order to triage the case and agree on actions.

Patients experiencing new, acute symptoms or illness / symptoms not directly connected to their terminal diagnosis may need additional medical assessment before referral can be accepted.