

FUNDRAISING: EVENT VOLUNTEER

ROLE BRIEF



WHY VOLUNTEERING WITH NORTH DEVON HOSPICE IS AWESOME:

Time is the most precious thing you can give. You want to make sure it makes a difference. By giving your time as a volunteer for North Devon Hospice, we guarantee you will be having a positive impact on someone's life, when it matters most.

Whether you volunteer in a team working directly with the patients and families we care for, or with our support teams who help make that care possible, you will making sure that someone facing a life-limiting illness does not have to face it alone. Thank you.

THE AIM OF THE ROLE:

Throughout the year, we organise several mass-participation events which raise vital funds and awareness for the charity. Our events provide a unique opportunity for our supporters to come together, take on a challenge and raise money to support local people facing a life-limiting illness. These events rely on support from an army of volunteers who help ensure everyone taking part has an enjoyable and safe experience. By becoming an event volunteer, you will play an important part in creating a celebratory atmosphere for our participants. Every hour volunteered, and every penny raised makes a real difference.

WHAT'S INVOLVED?

We offer various event volunteering roles, and there are many ways you can get involved, depending on your skills, interests and the time you've got available. Our events take place throughout the year and include our annual Nightwalk, North Devon Marathon and Mission Unbreakable. Some examples of how our event volunteers support us:

- Marshalling – guiding and cheering on our participants around the event course
- Handing out medals
- Helping participants with any questions they may have
- Checking in participants at registration
- Manning our merchandise stands
- Running water stations out on the course
- Assist with set up and take down of event



Some of our events need volunteers to sit or stand in one location for a period of time, or cross uneven land. We aim to find a role for everyone, so please let us know any support you may need.

We love to support younger volunteers, from the age of 13. If you are under 16, you will be asked to be accompanied by a parent or guardian.

HOURS REQUIRED:

Flexible and dependent on your availability and the needs of the hospice.

WHAT THE HOSPICE OFFERS:

- A safe, welcoming, and supportive environment
- Everything you need when volunteering for the Hospice, including materials, uniform and guidance.
- A point of contact within the Fundraising Team with whom you can speak with. They'll be on hand to support you with any questions you may have
- An induction and ongoing training to support you in your role
- The opportunity to utilise existing skills or develop and learn new skills
- Contact time and social events throughout the year to meet other volunteers and staff across the organisation and to thank you for your contribution
- The opportunity of being part of a dedicated and friendly team
- The opportunity to meet new people
- Regular events throughout the year to meet other volunteers across the organisation and for us to thank you for your contribution
- Reward and Recognition scheme to celebrate your length of service with NDH
- The knowledge you are directly contributing to the care and support offered to our patients and their families we care for

WHAT YOU CAN OFFER US:

- The ability to work as part of a team
- A friendly, approachable, and non-judgemental manner
- Confidence communicating with a wide variety of people from all backgrounds
- The ability to maintain confidentiality and have an awareness of maintaining boundaries
- A sensitive, calm, and approachable manner
- A willingness to undertake training and to follow NDH policies and guidelines
- The ability to adapt to changing trends and requirements and a proactive approach to your role

