

RETAIL: Barnstaple Northgate Shop Volunteer

ROLE BRIEF



WHY VOLUNTEERING WITH NORTH DEVON HOSPICE IS AWESOME:

Time is the most precious thing you can give, and you want to make sure it makes a difference. By giving your time as a volunteer for North Devon Hospice, we guarantee you will be having a positive impact on someone's life, when it matters most.

In this role, you will be working in our Barnstaple Northgate shop, alongside other volunteers and staff that bring their own unique skills and experience, helping raise vital funds for our care services.

THE AIM OF THE ROLE:

This role will help select, sort and sell the wonderful items donated to North Devon Hospice. This role helps maximise the value of donated items and ensures that any unique or higher-value pieces are presented and priced appropriately.

WHAT'S INVOLVED?

- Carefully sorting through donated items, steaming and hanging donated clothing items
- Cleaning and preparing items for sale (basic cleaning only)
- Helping price items fairly and accurately based on condition and market value
- Displaying items attractively in the shop to encourage sales
- Processing items for sale through the till
- Maintain a tidy and organised working area



WHAT YOU'LL NEED:

- Good attention to detail and organisation skills
- Honesty and reliability
- Willingness to follow guidance and shop procedures
- A friendly, can-do attitude
- No experience necessary, just an enthusiasm to learn!

WHAT THE HOSPICE OFFERS:

- A safe, welcoming, and supportive environment
- An induction and ongoing training to support you in your role
- An insight into palliative care and the opportunity to support people at a difficult time in their lives
- The opportunity of being part of a dedicated and friendly team
- The opportunity to meet new people
- Regular events throughout the year to meet other volunteers across the organisation and for us to thank you for your contribution
- Reward and Recognition scheme to celebrate your length of service with NDH
- The knowledge you are directly contributing to the care and support offered to our patients and their families we care for

WHAT YOU CAN OFFER US:

- An ability to work as part of a team
- A friendly and approachable manner
- Confidence communicating with a wide variety of people from all backgrounds
- A willingness to undertake training and to follow NDH policies and guidelines
- An agreement to follow all health & safety measures
- An adaptability to changing trends and requirements and a proactive approach to your role

